

## File Status and Reports

File Status and Reports is used to view and download the various files/reports generated in response to claims submitted using the CEDI Claims Portal as well as to download the X12 835 electronic remittance advice (ERA) if enrollment has been completed for this transaction.

## Contents

Performing a Search and Downloading Files/Reports .....	1
Response File/Report names for Claims Entered via DDE .....	1
Response File/Report names for Claims Uploaded via File Submission .....	3
Understanding Error Codes .....	4
Downloading the X12 835 ERA file .....	4
Using Medicare Remit Easy Print .....	5

## Performing a Search and Downloading Files/Reports

Enter the date range you would like to search and click **Search New Files**.

NOTE: **Search Old Files** will search for previously downloaded response files/reports.

Click on the file you want to view.

## Response File/Report names for Claims Entered via DDE

- **"trn.%i.%s"** where:
  - %i** = the input file name (NOTE: input file name associated with the DDE claim is auto generated within the CCP system)
  - %s** = a CEDI assigned sequence number
- **"Dde\_claim.{tpid}.{claimid}.xml.err"** where:
  - {tpid}** = Trading Partner ID the claim was submitted under
  - {claimid}** = The CLAIM ID assigned to the claim by the CCP DDE system when the claim was created
- **"DDE.{tpid}.{claimid}.xml.err"** where:
  - {tpid}** = Trading Partner ID the claim was submitted under
  - {claimid}** = The CLAIM ID assigned to the claim by the CCP DDE system when the claim was created



- **"CAR.DDE.{tpid}.{claimid}.{ccyymmddhhmss}.{seq}"** where:

**{tpid}** = Trading Partner ID the claim was submitted under

**{claimid}** = The CLAIM ID assigned to the claim by the CCP DDE system when the claim was created

**{ccyymmddhhmss}** = century, year, month, day and timestamp

**{seq}** = a unique sequence number

### TRN Reports

For claims entered via DDE, the TRN Reports will always indicate "File was processed successfully" as the initial status of your DDE claim. This report does not convey the final processing status of your DDE claim. It is important to check the DDE and CAR.DDE reports to determine if your DDE claim was processed successfully.

### DDE Reports

The DDE Reports will indicate if the claim had errors. The two types of DDE Reports can be recognized by their file names.

The DDE Report file name beginning with "Dde\_claim" will convey errors which stopped the claim from being fully edited. Errors on this report will need to be corrected and the claim will need to be resubmitted. A CAR.DDE Report will not be created for claims with errors on the "Dde\_claim" report.

The DDE Report file name beginning with "DDE.{tpid}.{claimid}" will convey either errors or an accepted status. This report will be accompanied by a CAR.DDE Report conveying the same information. Errors on this report will need to be corrected and the claim will need to be resubmitted.

Accepted claims will display the following message.

```
<response><result>Your claim has been received successfully</result></response>
```

If additional assistance is needed to determine the error, please contact the CEDI Help Desk at [ngs.cedihelpdesk@anthem.com](mailto:ngs.cedihelpdesk@anthem.com) or at 866-311-9184.

### CAR.DDE Report (Claim Acknowledgement Report)

Claims showing accepted on the CAR.DDE Report will display **STATUS** as "NO ERRORS" in all sections (example below) and the claim will be assigned a payer claim control number (CCN) for tracking the claim at the DME MAC Jurisdiction. The CCN will consist of the Payer ID for the DME MAC Jurisdiction which will process the claim (the first 5 numbers) followed by the CCN used for tracking the claim.

For Example:

The CCN returned is 1800326129800003000



Common Electronic Data Interchange

## CEDI Claims Portal File Status and Reports Instructions

**Payer ID:** 18003 indicating the claim was sent to DME MAC Jurisdiction C

**CCN:** 26129800003000 (For inquiries at the DME MAC, only the provide CCN portion.)

Claim Acknowledgement Report - Claim ID:		RECEIPT DATE:
RECEIVER NAME:		
STATUS	NO ERRORS	
BILLING NAME:		
STATUS	NO ERRORS	
PATIENT NAME:		
CLAIM DATE(S):		CLAIM AMOUNT:
Payer Claim Control Number:		
STATUS	NO ERRORS	

Rejected CAR.DDE Reports will display error codes. These claims will need to be corrected and resubmitted.

To correct errors denoted on any of the reports, select Direct Data Entry, Professional Claims DDE from the top of the screen. Find your claim in the Submitted Clams listing, click **View Thread**, click **Correct Claim**, and click **Continue Editing**. Make sure to Save your corrections before Resubmitting.

### Response File/Report names for Claims Uploaded via File Submission

- **"trn.%i.%s"** where:
  - %i** = the input file name
  - %s** = a CEDI assigned sequence number
  - NOTE:** If you are only enrolled for DDE claim submission and attempt to submit a file via the File Submission module, the TRN will indicate a rejection.
- **"TA1.%i.%s"** where:
  - %i** = the input file name
  - %s** = a CEDI assigned sequence number appended with 00001
- **"999.%i.%d%t.%s"** where:
  - %i** = the submitted name of the original file, appended by a CEDI generated sequence number such as \_00001
  - %d** = the system date that the 999 was generated (in format CCYYMMDD)
  - %t** = the system time that the 999 was generated (in format HHMMSS)
  - %s** = a CEDI generated sequence number



## CEDI Claims Portal File Status and Reports Instructions

**NOTE:** If you are only enrolled for DDE claim submission and attempt to submit a file via the File Submission module, the 999 will indicate a rejection.

- **"277CA.%i.%d%t.%s"** where:
  - %i** = the submitted name of the original file, appended by a CEDI generated sequence number such as \_00001
  - %d** = the system date that the 277CA was generated (in format CCYYMMDD)
  - %t** = the system time that the 277CA was generated (in format HHMMSS)
  - %s** = a CEDI generated sequence number

Click **Download** and you will be asked to Open or Save the file. It is recommended you Save the file to a designed reports folder for your reference. The file should be saved as a .TXT file type. (If the file type is not changed, your computer may ask what program you want to use to open the file.)

For more information about the Response Files/Reports for claims uploaded via the File Submission module, please refer to the 5010A1 CEDI Front-End Acknowledgements and Reports Manual located on the CEDI website under Resources on the Front End Edits & Reports page at <https://www.ngscedi.com/web/ngscedi/front-end-edits-reports>.

### Understanding Error Codes

The CEDI 277CA Edit Lookup Tool located on the CEDI website ([www.ngscedi.com](http://www.ngscedi.com)) provides additional information about the error codes received on the CAR.DDE Report for DDE claims and the 277CA response file when using the File Submission module. The tool allows you to enter the error codes returned on the CAR.DDE Report or 277CA and receive back the possible explanations for the cause of the edit.

Additional information on how to read and use the tool can be found in the **How to Use the 277CA Edit Tool** document located on the CEDI website under Self-Service Tools on the 277CA Edit Lookup Tool page at <https://www.ngscedi.com/web/ngscedi/277ca-edit-lookup-tool>.

### Downloading the X12 835 ERA file

Once your CEDI Claims Portal User ID has enrolled to receive the X12 835 electronic remittance advice (ERA) file, it will be available for download under the File Status and Reports module. ERA files can be identified by their file name.

Example file name = 835X.JXRNKPROD.%d%t.%s

- JX is variable and will equate to the DME MAC Jurisdiction (JA, JB, JC, JD)
- %d is the system date the file was generate (in format CCYYMMDD)
- %t is the system time the file was generated (in form HHMMSS)
- %s is a CEDI generated sequence number



To download the X12 835 ERA file, select the file and click **Download Files**. You will be asked to **Open** or **Save** the file. It is recommended you Save the file to a designated ERA folder for your reference. The file should be saved as a .TXT file type.

The X12 835 ERA provided through the CCP will require software to translate, read, and print the file. CMS offers the free Medicare Remit Easy Print program available for download through the link on the CEDI Web site at [www.ngscedi.com/mrep](http://www.ngscedi.com/mrep).

### Using Medicare Remit Easy Print

Open the Medicare Remit Easy Print software using the shortcut/icon on your desktop. This should appear after the download and installation are completed. The first time you open the software, you will want to set the path for the software to locate and read your downloaded 835 ERA files.

- Select **Tools** from the main menu and then **Path Name Editor** from the drop-down list.

Medicare Remit Easy Print Path Name Editor

This dialog contains the current paths to the folders Easy Print uses to locate the resources as indicated. In most cases, the values here will never need updating. In certain situations, you may want to override the default locations of these folders.

<b>Imported files :</b>	C:\Medicare Remit EasyPrint\Import\	Browse
<b>Archive files :</b>	C:\Medicare Remit EasyPrint\Archive\	Browse
<b>Exported reports :</b>	C:\Medicare Remit EasyPrint\ReportExport\	Browse
<b>X835 native files :</b>	C:\Medicare Remit EasyPrint\Native835\	Browse
<b>Resource files :</b>	C:\Medicare Remit EasyPrint\Resource\	Browse

Save    Default    Cancel

- Select the **Browse** option for the X835 native files field.
- Select the folder created for your 835 ERA files. (If you have not created a folder yet, please do so at this time and select it.)
- Select **OK** and **Save**.

Every time you open the Medicare Remit Easy Print software, any new 835 ERA files will now be automatically imported.

Additional information on how to use the Medicare Remit Easy Print software is available in the User Guide provided by CMS at <https://www.cms.gov/Research-Statistics-Data-and-Systems/CMS-Information-Technology/AccessToDataApplication/MedicareRemitEasyPrint>