



File Status and Reports

File Status and Reports is used to view and download reports for claims submitted using the CEDI Claims Portal as well as download the X12 835 electronic remittance advice (ERA) if enrollment has been completed for this transaction. From this module, the DDE Reports, CAR.DDE Reports, and 835 ERA can be viewed and downloaded. **Refer to *DDE Reports, CAR.DDE Report, and 835 ERA sections for more detailed information.***

As a general rule, check the CAR.DDE report first. If no CAR.DDE report exists, check the DDE report(s).

Only claims accepted on the CAR.DDE Report will have a payer Claim Control Number (CCN) assigned and be sent to the DME MAC payer for processing.

Claim submission errors reflected on the DDE Report beginning with "DDE.{tpid}.{claimid}" are also reflected on the CAR.DDE Report.

To correct errors denoted on any of the reports, select Direct Data Entry, Professional Claims DDE from the top of the screen. Find your claim in the Submitted Claims listing, click **View Thread**, click **Correct Claim**, and click **Continue Editing**. Make sure to Save your corrections before Resubmitting.

CMN Reject Reports originating from the DME MACs are also available for download via the CCP File Status and Reports screen. The CMN Reject Reports will reflect CMNs submitted on claims via the CCP and via our CEDI SFTP Gateway. A CMN Reject Reports will only include claims submitted with DOS prior to 01/01/2023. For more information on the CMN Reject Report, refer to the 5010A1 CEDI Front-End Acknowledgments and Reports Manual, Chapter 5, located on our CEDI website (www.ngscedi.com) under Resources, Front End Edits Documentation.

Performing a Search and Downloading Reports

Enter the date range you would like to search and click **Search New Files**.

NOTE: **Search Old Files** will search for previously downloaded reports.

Click on the file you want to view.

File names for the DDE reports are:

- "Dde_claim.{tpid}.{claimid}.xml.err" where:
 - {tpid} = Trading Partner ID the claim was submitted under
 - {claimid} = The CLAIM ID assigned to the claim by the CCP DDE system when the claim was created
- "DDE.{tpid}.{claimid}.xml.err" where:
 - {tpid} = Trading Partner ID the claim was submitted under



{claimid} = The CLAIM ID assigned to the claim by the CCP DDE system when the claim was created

File name for the CAR.DDE Report is:

- "CAR.DDE.{tpid}.{claimid}.{ccyymmddhhmmss}.{seq}" where:

{tpid} = Trading Partner ID the claim was submitted under

{claimid} = The CLAIM ID assigned to the claim by the CCP DDE system when the claim was created

{ccyymmddhhmmss} = century, year, month, day and timestamp

{seq} = a unique sequence number

File name for the CMN Reject Report is:

- "RPT.{ccyymmdd}.{seq}.txt" where:

{ccyymmdd} = century, year, month, day

{seq} = a unique sequence number

Click **Download** and you will be asked to Open or Save the file. It is recommended you Save the file to a designated reports folder for your reference. The file should be saved as a .TXT file type. (If the file type is not changed, your computer may ask what program you want to use to open the file.)

DDE Reports

The DDE Reports will indicate if the claim had errors. The two types of DDE Reports can be recognized by their file names.

The DDE Report file name beginning with "Dde_claim" will convey errors which stopped the claim from being fully edited. Errors on this report will need to be corrected and the claim will need to be resubmitted. A CAR.DDE Report will not be created for claims with errors on the DDE Report.

The DDE Report file name beginning with "DDE.{tpid}.{claimid}" will convey either errors or an accepted status. This report will be accompanied by a CAR.DDE Report conveying the same information. Errors on this report will need to be corrected and the claim will need to be resubmitted.

Accepted claims will display the following message.

```
<response><result>Your claim has been received successfully</result></response>
```

If additional assistance is needed to determine the error, please contact the CEDI Help Desk at ngs.cedihelpdesk@anthem.com or at 866-311-9184.



CAR.DDE Report (Claim Acknowledgement Report)

Claims showing accepted on the CAR.DDE Report will display **STATUS** as "NO ERRORS" in all sections (example below) and the claim will be assigned a payer claim control number (CCN) for tracking the claim at the DME MAC Jurisdiction. The CCN will consist of the Payer ID for the DME MAC Jurisdiction which will process the claim (the first 5 numbers) followed by the CCN used for tracking the claim.

For Example:

The CCN returned is 1800311129800003000

Payer ID: 18003 indicating the claim was sent to DME MAC Jurisdiction C

CCN: 11129800003000 (For inquiries at the DME MAC, only the provide CCN portion.)

Claim Acknowledgement Report - Claim ID:		RECEIPT DATE:
RECEIVER NAME:		
STATUS	NO ERRORS	
BILLING NAME:		
STATUS	NO ERRORS	
PATIENT NAME:		
CLAIM DATE(S):		CLAIM AMOUNT:
Payer Claim Control Number:		
STATUS	NO ERRORS	

Rejected CAR.DDE Reports will display error codes. These claims will need to be corrected and resubmitted.

Understanding the Error Codes

The CEDI 277CA Edit Lookup Tool located on the CEDI website (www.ngscedi.com) provides additional information about the edit codes received on the CAR.DDE Report. The tool allows you to enter the error codes returned on the CAR.DDE Report and receive back the possible explanations for the cause of the edit.

The error codes will be returned in the **STATUS** section of the report.

Example:

A7:Rejected for Invalid information 507:HCPCS

A7:Rejected for Invalid information 255:Diagnosis code

There are three (3) types of codes returned in an edit on the CAR.DDE Report:

- Claim Status Category Code (CSCC) – Indicates rejected for invalid information



Common Electronic Data Interchange

CEDI Claims Portal File Status and Reports Instructions

- Claim Status Codes (CSCs) – Indicates what is being rejected
- Entity Identifier Code (EIC) – Indicates the entity which received the error

The above examples only have a CSCC and a CSC related to the error. Not all of code types will be returned in all edit rejections.

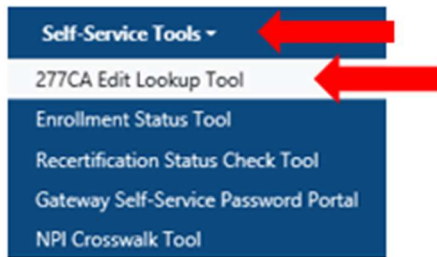
For our example, we will use the following edit.

A7:Rejected for Invalid information 507:HCPCS

A7 = Category / CSCC

507 = Status / CSC

To use the CEDI 277CA Edit Lookup Tool, select "277CA Edit Lookup Tool" under Self-Service Tools on the CEDI Web site <https://www.ngscedi.com>.



Enter the edit information into the tool.

5010A1 277CA Reject Code Lookup Tool

CSCC *	<input type="text"/>
CSC *	<input type="text"/>
CSC	<input type="text"/>
CSC	<input type="text"/>
EIC	<input type="text"/>

* Required

Once the edit information is entered, select **Search**.

The results will be returned below the search fields and will display all possibilities for the cause of the edit.



CEDI Claims Portal File Status and Reports Instructions

EDIT Code	CSCC	CSC	CSC	CSC	EIC	DESCRIPTION
X222.416.2400.HCP10.020	A7	507				When Product or Service ID Qualifier = "HC", Procedure Code must be a valid HCPCS Code on the Date of Service when DTP01 = "472". Questions regarding the correct procedure code and/or modifier to submit on a claim should be directed to the DME MAC where the claim would be processed based on the patient's state code in the address provided on the claim.
X222.351.2400.SV101-2.020	A7	507				The Procedure Code must be a valid HCPCS Code for the Service Date. (DTP01 = "472")
X222.351.2400.SV101-2.030	A7	507				The HCPCS must be valid for the date of service and the modifiers attached must be a valid combination. Verify that all required modifiers are sent if modifiers are required. Questions regarding the correct procedure code and/or modifier to submit on a claim should be directed to the DME MAC where the claim would be processed based on the patient's state code in the address provided on the claim.

Note: There may be more than one cause for the same edit combinations but not all explanations may have caused the edit. CEDI recommends reading through the possible causes and determine which reason caused the edit to be returned on the CAR.DDE Report.

If additional assistance is needed to determine the error, please contact the CEDI Help Desk at ngs.cedihelpdesk@anthem.com or at 866-311-9184.

Downloading the X12 835 ERA file

Once your CEDI Claims Portal User ID has enrolled to receive the X12 835 electronic remittance advice (ERA) file, it will be available for download under the File Status and Reports module. ERA files can be identified by their file name.

Example file name = 835X.JXRNKPROD.%d%t.%s

- JX is variable and will equate to the DME MAC Jurisdiction (JA, JB, JC, JD)
- %d is the system date the file was generate (in format CCYYMMDD)
- %t is the system time the file was generated (in form HHMMSS)
- %s is a CEDI generated sequence number

To download the X12 835 ERA file, select the file and click **Download Files**. You will be asked to **Open** or **Save** the file. It is recommended you Save the file to a designated ERA folder for your reference. The file should be saved as a .TXT file type.



The X12 835 ERA provided through the CCP will require software to translate, read, and print the file. CMS offers the free Medicare Remit Easy Print program available for download through the link on the CEDI Web site at www.ngscedi.com/mrep.

Using Medicare Remit Easy Print

Open the Medicare Remit Easy Print software using the shortcut/icon on your desktop. This should appear after the download and installation are completed. The first time you open the software, you will want to set the path for the software to locate and read your downloaded 835 ERA files.

- Select **Tools** from the main menu and then **Path Name Editor** from the drop down list.

Medicare Remit Easy Print Path Name Editor

This dialog contains the current paths to the folders Easy Print uses to locate the resources as indicated. In most cases, the values here will never need updating. In certain situations, you may want to override the default locations of these folders.

Imported files :	<input type="text" value="C:\Medicare Remit EasyPrint\Import\"/>	<input type="button" value="Browse"/>
Archive files :	<input type="text" value="C:\Medicare Remit EasyPrint\Archive\"/>	<input type="button" value="Browse"/>
Exported reports :	<input type="text" value="C:\Medicare Remit EasyPrint\ReportExport\"/>	<input type="button" value="Browse"/>
X835 native files :	<input type="text" value="C:\Medicare Remit EasyPrint\Native835\"/>	<input type="button" value="Browse"/>
Resource files :	<input type="text" value="C:\Medicare Remit EasyPrint\Resource\"/>	<input type="button" value="Browse"/>

- Select the **Browse** option for the X835 native files field.
- Select the folder created for your 835 ERA files. (If you have not created a folder yet, please do so at this time and select it.)
- Select **OK** and **Save**.

Every time you open the Medicare Remit Easy Print software, any new 835 ERA files will now be automatically imported.

Additional information on how to use the Medicare Remit Easy Print software is available in the User Guide provided by CMS at <https://www.cms.gov/Research-Statistics-Data-and-Systems/CMS-Information-Technology/AccessToDataApplication/MedicareRemitEasyPrint>