

PC-ACE Pro32: Connecting and Logging Into CEDI

All PC-ACE Pro32 Users must complete the following instructions to communicate with CEDI.

1. Contact the CEDI Help Desk at NGS.CEDIHelpdesk@wellpoint.com to obtain the CEDI phone number. Be sure to provide your Trading Partner/Submitter ID and your company name.
2. Choose either the HyperTerminal Connection or the NGSComm Communications software for creating a dial-up connection.
Note: Some computers do not offer the HyperTerminal Connection.
3. Follow the instructions appropriate for the connection chosen.

HyperTerminal:

- Use the *CEDI Dial Up ASYNC Connection External Document* available under the Telecommunications link.
- Follow the instructions for setting up and connecting using the HyperTerminal to begin sending and receiving files with CEDI.

NGSComm Communications:

- Use the *NGSComm Installation and Setup Instructions for PC-ACE Pro32* available under the Software Downloads and Documentation link.
- Follow the instructions for downloading, setting up and connecting using the NGSComm software to begin sending and receiving files with CEDI.

If you experience any problems, setting up your PC-ACE Pro32 communications or if you have any questions, contact the CEDI Help Desk at ngs.cedihelpdesk@wellpoint.com or 866-311-9184

The CEDI Help Desk is available from 9:00 a.m. to 7:00 p.m. eastern time (ET) Monday through Friday.